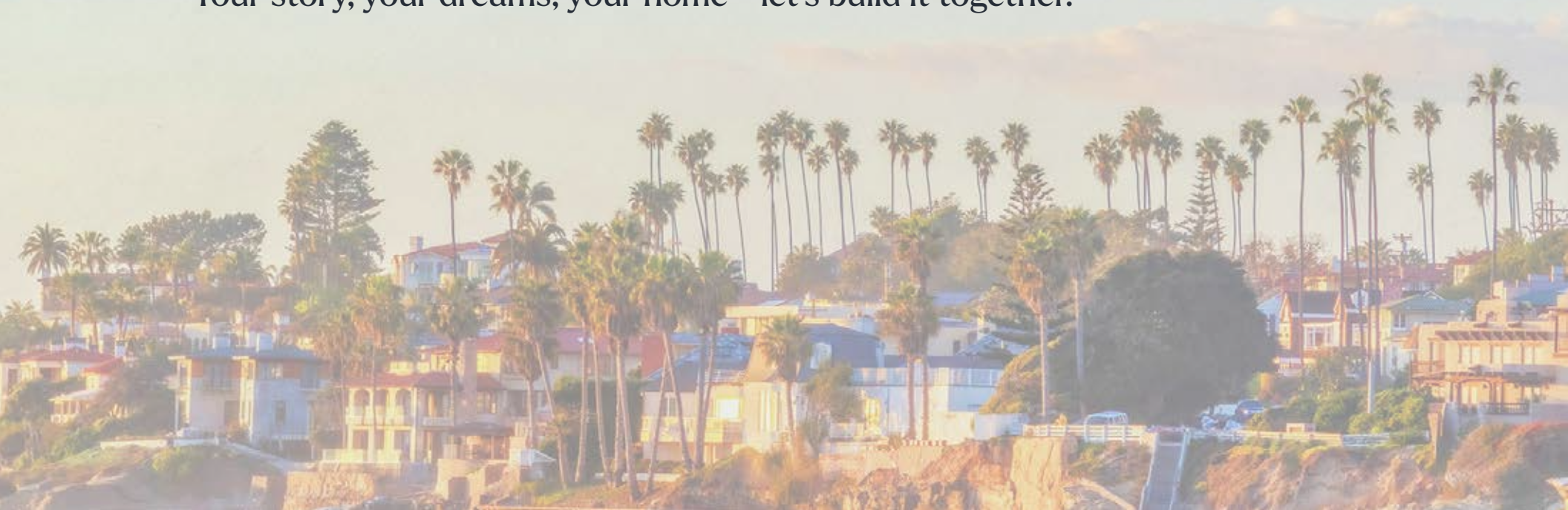




# Bringing you *home*

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Your story, your dreams, your home—let's build it together.





# *Thank you* for inquiring about ProPacific Builders

We understand there are several choices when it comes to selecting a construction professional to partner with on your project. We invite you to learn a little more about our company and how our communication and processes set us apart.

# Trust is the *foundation* of every project

At our core, we believe that building a home is about more than bricks and beams; it's about forging partnerships. We're not just constructing a house; we're crafting your dreams and that's a job that we take to heart. Join us on a collaborative journey where your vision and our expertise merge to create a home that's uniquely yours.



We had an exceptional experience. The entire team has great communication, is fun, has great taste, and their work is incredibly high quality. When we ran into barriers, they always had multiple solutions that we were happy with.

-K. McDougal

**Our passion is in crafting large-scale, high-end homes for our clients to live and thrive in. We are excited to align with your vision.**



# A process rooted in our *values*

The world of home remodeling and construction has earned its share of mistrust. But here's the thing – we're out to shift that perception. To do that, we set out to build strong relationships before the first hammer is ever swung. And we keep our core values of honesty, integrity, and professionalism at the heart of everything we do. Your satisfaction depends on it.

Communicate.  
Collaborate.  
Construct.



In a design-build firm, good **communication** builds trust, sets clear expectations, and keeps things moving forward. It's all about maintaining dialogue on progress, challenges, and great ideas to make your project a true success.

Working **collaboratively** to achieve your vision is a hallmark of how we approach every project. We view ourselves as your partners in achieving an end result that lives up to your every expectation.

Throughout the **construction** phase of your project, we maintain ongoing communication and collaboration. Through our extensive experience and skilled trade partnerships, you can feel confident that we can deliver.



From the start of the project to completion everything was well managed. Scott kept us up to date every day and we always felt comfortable with the work being done. Both Michael and Scott provided creative and helpful ideas to add to the perfect finished product.

-Lisa B.

# Delivering *experiences* that exceed your expectations

## **A partnership approach**

We value your trust, respect, and involvement throughout the home remodeling journey. Working together in a valued partnership produces excellent results.

## **In-depth site analysis**

We'll schedule a visit with you firsthand to clearly define your scope of work and understand your home's characteristics, surroundings, and environment.

## **Highest quality equipment & workmanship**

Our work is a reflection of our company, undoubtedly, we guarantee quality craftsmanship and materials in every aspect of home building.

## **Unparalleled customer service**

Our customer experience is our ultimate product. We go above and beyond to deliver the best in building your home and becoming a trusted partner.

**Our mission is to provide the best possible remodeling experience for our clients. We believe honesty, integrity, attention to detail, and clear communication are key to the success of each project.**

After interviewing many contractors, finding ProPacific Builders and selecting them to completely remodel the first floor and outside of our home and guest house was the best decision we made. Not only are the Jaegers honest and personable, they are professionals who take pride in doing the job right the first time.

-Jeanie K.



# A streamlined *process* for your peace of mind

Whether it's a transformative renovation or construction from the ground-up, the path to a beautifully crafted living space begins with a carefully structured process that prioritizes collaboration, quality, and timely delivery.



## Our Step-By-Step Process

- 01 Project Initiation**

You've already taken the first step in reaching out to inquire about our services. Now, it is our job to understand your vision and identify your project goals. Our co-cowner, Mike, will connect with you to discuss your project further and determine if we are the right fit. If so, we'll schedule an initial in-person meeting at your home.
- 02 Project Development Services Agreement**

The details we gather during our initial meeting shape your Project Development Services Agreement (PDSA), outlining the process, timeline, and a projected investment range. By signing, you signal your commitment to move into the Design Phase.
- 03 Design & Finishes**

Matching you with the perfect designer, we'll collaboratively craft the aesthetics and functionality your space deserves. Layouts, fixtures, and materials will be refined and cost updates provided. This detailed approach is vital for defining scope and investment.
- 04 Fixed-Price Construction Agreement**

Upon receiving the final design, we collaborate with trusted partners for evaluations, material quantification, and scoping. This leads to a fixed-price construction agreement, ensuring that you know the project's exact cost before construction starts.

(continued)



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### **Pre-Construction**

During the Pre-Construction phase, we handle permits, material procurement, and scheduling. Your project manager reviews plans, notes requests, and arranges facilities. A site walk with you ensures readiness for construction.

06

### **Construction & Building Your Project Plans**

Our project managers and owners prioritize open communication, and your dedicated customer portal will contain updates and documentation to ensure complete transparency. Additionally, our diligent onsite crew places a high value on cleanliness to ensure your safety and comfort.

07

### **Completion & Warranty**

We take pride in our work and the relationships we build. It is truly gratifying to deliver an exceptional home to our clients. After completion, your warranty and service manager will provide a detailed warranty packet and address any questions you may have.

08

### **Care & Maintenance Services**

Our Care & Maintenance program offers a hassle-free option for maintaining your home. You can rely on our service manager, whom you already know and trust, to take care of all your home upkeep concerns.



If you haven't done so already, you can [fill out our extended project questionnaire](#) to help us better understand your needs.

# Frequently Asked Questions

We have compiled answers to the most common questions our clients ask about our services, process, and more. If you can't find the answer you're looking for, feel free to reach out to our team for personalized assistance. Your remodeling adventure begins here with clarity and confidence.



## **What services do you provide?**

ProPacific Builders is a full-service residential design-build firm specializing in additions, whole house remodels, ADUs, custom homes and outdoor living spaces.

## **What is design-build?**

All key aspects of your project are integrated within one team, from Design to Warranty. This approach ensures the vision you started with equals the home you end up with. We begin by aligning you with a designer that is the best fit for your unique style. Together, we will work cohesively to develop the aesthetics and functionality your space deserves.

## **How long have you been in business?**

We formed ProPacific Builders, Inc. in 2006 and have selected a core group of employees with vast experience in each of their roles.

## **Do you use subcontractors?**

We are a full-service contractor and are involved in every facet of your project. Our in-house crew will be involved in the site prep, rough carpentry, and finish work. We leave the specialized areas such as electrical and plumbing to our trusted subcontractors that are experts in their respective trades.

## **Can we provide our own labor or contractors and materials?**

Every aspect of a construction project is interconnected, making quality, timeliness, and communication vital. Synchronization is key to our success, which makes it imperative that we control trades and supply chains through strategic relationships to minimize surprises and risks and provide you with a quality end result.

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